

**National and Local Performance Indicators Out-Turns – 2009/10
Housing**

National Indicators					
PI. No	Definition	Target (2009/10)	Actual (2009/10)	Target Achieved ?	Target (2010/11)
NI 155	Number of affordable homes delivered	57	63	YES	70
NI 156	Number of households living in temporary accommodation	100	46	YES	60
NI 158	Percentage of non-decent Council homes	0 %	0 %	YES	0 %
NI 160	Local Authority tenant satisfaction with landlord services	83 %	83 %	YES	85 %
Local Indicators					
LPI 04	Rent collected as a proportion of rents owed on housing revenue account dwellings	98.8 %	97.7 %	NO	97.0 %
LPI 05	Average number of days to re-let Council dwellings	40 days	28 days	YES	30 days
LPI 07	Emergency repairs undertaken within target time (24 hours)	99 %	97 %	NO	99 %
LPI 08	Urgent repairs undertaken within target time (within 5 working days)	95 %	93 %	NO	95 %
LPI 09	Routine repairs undertaken within target time (6 weeks)	90 %	95 %	YES	95 %
LPI 10	Satisfaction with repairs undertaken	98 %	98.5 %	YES	98 %